

What is Redline?

The Tennessee REDLINE
(1-800-889-9789)

Is an information and referral line coordinated by
TAADAS and funded by the Tennessee Department of
Mental Health Substance Abuse Services.

The purpose of the REDLINE is to provide alcohol, drug,
problem gambling, and other addiction information and
referrals to all citizens of Tennessee at their request.



WHAT YOU NEED TO KNOW:

- We are an anonymous hotline, we do not collect any personal information.
- After providing referrals, we offer to give a warm handoff transfer to connect at-risk callers with a facility.
- For callers who have TennCare, we offer to give a warm handoff transfer to their insurance MCO so they may inquire about services covered in network.

WHO'S AT RISK:

- Intravenous drug use
- History of overdose
- Withdrawal symptoms
- Indigent (no means to pay)
- Alcohol and/or opiate use

If a caller identifies under these assessment questions, they are considered to be at risk and are offered a warm handoff transfer to a facility at the end of the call.

Wait, so Redline offers
Free, 24/7,
Confidential
Referrals?

Yeah, it's awesome.
Their number is
1-800-889-9789!



TN
REDLINE 
1.800.889.9789

 **TAADAS**
Tennessee Association of Alcohol, Drug & other Addiction Services

 Department of
Mental Health &
Substance Abuse Services

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